REAL SOLUTIONS FOR LASTING CHANGE

FY2019 ANNUAL REPORT
As we face our state’s homeless crisis, we must examine our responses and create opportunities that provide more than a quick fix. At Orange County Rescue Mission, it is our mission to not only offer relief to people in crisis, but we also provide real solutions that resolve their core needs. Countless people who were homeless now have a lasting legacy of stability and hope to pass on to their families and communities.
“Real Solutions for Lasting Change” is a bold statement, but it describes the conviction of how we serve the homeless in our community. I work strategically to make sure that there is value in all of our projects and initiatives. But becoming a grandfather to wonderful Sinclair Odessa Palmer, my son’s daughter, is shaping the perspective of my lifework. I think more about our grandchildren and future generations, and the legacy we each build.

More than ever, I am compelled to take a really deep look at what we do as an organization. I continue to focus our efforts to offer more than quick relief to homeless people in crisis, but to offer real solutions that resolve their core needs so that they, too, can offer a lasting legacy of stability and hope to their families and communities.

As this conviction continues to shape Orange County Rescue Mission, our state of California has found itself in a crisis that is labeled a “homeless” crisis. However, at the core of this crisis, we don’t have a homeless problem. Homelessness is a symptom of something deeper. We have a drug and alcohol addiction problem, a mental illness problem, a domestic abuse problem, a sex trafficking problem, a crime problem, a poverty problem, and a shortage of affordable housing. The data does not lie. Over a twenty-four month period, my staff screened 3,874 people that self-identified as homeless. Fifty-eight percent self-reported as substance abusers, and 33% self-reported as having a mental illness.

A PROGRAM THAT BUILDS STABILITY, HEALTH AND SELF-SUFFICIENCY

We recognize that with the deep brokenness of issues like addiction, mental illness, and abuse, these challenges must be met with a professional approach that includes the internationally recognized assessment, the Twelve Core Functions & Competencies. And, we subscribe to key principles for serving those in crisis. By assessing each person who comes to us for help, we make individualized treatment plans to obtain stability, health and self-sufficiency. But along with a professional approach, deep brokenness requires that we take the time to understand people’s specific needs and their stories in the context of a relationship. And most importantly, these issues require a faith-focused, passion-driven program for success.
A STRONG FOUNDATION
Each person seeking our help deserves an opportunity to experience true and complete transformation through a relationship with Jesus Christ. The testimonies of those we serve, and what we know to be true in our own lives, is that a relationship with our loving God is the strong foundation that we need to change and experience a new life. “And now these three remain: faith, hope and love. But the greatest of these is LOVE.” (1 Corinthians 13:13)

STRONG BEGINNINGS
Thanks to your support, we have been hard at work with launching our newest Hurtt Health Clinic in the City of Anaheim. We completed a new parking lot at the Village of Hope which allows us to greatly increase the number of men, women and children we serve. We have seen our services to veterans continue to grow in size and depth. And, we entered into a strategic partnership with the City of Tustin to create monthly Hand-Up Outreaches with the Tustin Police Department that has led to more people moving from the streets of Tustin into transitional housing and shelter.

And I am excited to share that we have launched a new program called Strong Beginnings to provide services to human trafficking victims. More and more we are reading about human trafficking. It is hard to realize this is not something that just happens in other countries, but in our own community. In fact, in Orange County alone 284 victims were able to be identified (meaning there are more because they
are difficult to identify) in a one year time period. Of the 284 victims identified, 261 were females and 74 were minors. I am shocked, and we have taken a stand to care for these victims.

Our Strong Beginnings program provides the same services within our Village of Hope campus, but also provides specific services to meet the unique needs of women escaping from human trafficking. Our response provides trauma-informed care through our victim-centered approach. We coordinate our outreach efforts with organizations trained for on-the-street interventions. And we partner with and accept referrals from Lives Worth Saving, Trinity Law School, Hurtt Family Health Clinics, St. Andrew’s Presbyterian Church, Orange County District Attorney, County of Orange, and local law enforcement agencies.

SERVING TOGETHER
We are very encouraged by the hundreds of volunteers, donors, businesses, and churches that have come together with us to offer real hope to those experiencing life crises. We share with you on pages 8, 10, and 24 of this annual report, three stories of volunteers and donors who have made it their mission to demonstrate love to the Least, the Last, and the Lost of our community. Their help, and the help of so many others like them, is how we can offer real solutions.

Thank you for caring and taking the time to become informed about homelessness. The politicizing and debating of the issue is causing more confusion and dehumanizes people into an insurmountable problem.

But by God’s leading, there are Real Solutions for Lasting Change. I invite you to read the stories enclosed, to be inspired by what can become of a homeless person.

Sincerely,

Jim Palmer, President
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OUR MISSION
To minister the love of Jesus Christ to the Least, the Last, and the Lost of our Community through the provision of assistance in the areas of guidance, counseling, education, job training, shelter, food, clothing, health care and independent living communities.

OUR PHILOSOPHY
To operate in a dynamic, entrepreneurial manner, expecting to grow and expand numerically, programmatically, and geographically. We seek to be constantly challenged with fresh vision and well-prepared strategies that originate with the President and the senior professional staff, and that are refined, confirmed, and approved by the Board of Directors.

OUR VALUES
Inspiration of Hope in those we serve. Excellence in everything we do. Leadership centered on servanthood. Respect for each person as an individual. Integrity and accountability. Moving our clients toward self-sufficiency. Commitment to spiritual, emotional, social and vocational growth. Maintaining an environment that fosters teamwork, success and trust.
After a successful 40-year career in business, Denise was looking for new ways to stay active in retirement and engage with people in a positive way. “It is important to me to continue to contribute and give of my time and talents,” Denise says.

Denise and her husband, Kevin, had been connected donors of Orange County Rescue Mission for years, so Denise reached out to the Rescue Mission to explore volunteer opportunities.

Denise is now a dedicated volunteer, spending her time serving with both the adult and child residents of the Village of Hope. She volunteers in the Concordia Tutoring Center where she helps the elementary school-age children with their homework after school. She also assists with the summer program for the Village of Hope children, Summer to Remember.

Denise engages with the adult residents through her work in the Success Center. She assists Paul Dylewski, another volunteer, with the Personal Finance classes he created, as well as meets with residents in a one-on-one setting twice per month to guide them as they learn to budget and help them keep on track with their spending.

Denise's consistent time spent with both the children and the adults at the Village of Hope has made an invaluable impact on so many lives, including her own. “The nature of the Rescue Mission ministry has reinforced my faith in God and caused me to truly appreciate all the blessings He has provided for us,” she says.

An incredible impact is made when another adult is present in a child’s life, who is committed to helping that child grow and achieve. Without volunteers like Denise that commit to faithfully serving, the children at the Village of Hope would not have the support they need to succeed academically.

“It has been extremely rewarding knowing that you can make a difference in a child’s educational development, as well as help to educate the adults on their finances to better equip them for success when they transition out of the Village of Hope.”
Linda Rose first learned about Orange County Rescue Mission after meeting her husband, Mark. Mark owns the Tustin GMC dealership and had developed a partnership with the Rescue Mission through his business. Linda had heard of the Rescue Mission, but didn’t know much about it. As she grew in understanding about the Rescue Mission and its values and philosophy, Linda Rose found her heart being tugged to do something above and beyond her normal charitable involvement.

Linda Rose and Mark were involved in an annual Christmas toy drive in which a group of their friends would collect toys to donate to a charitable organization. When the Village of Hope opened in 2008, it made sense to include it in the toy drive as an opportunity to give back within their own community. But, Linda Rose recalls, when they simply dropped off the toys and left, there seemed to be something missing.

They began to not only donate the gifts but to combine the drop-off with a day of service. And over the years, it grew to be the event we know today—a carnival-style event complete with a caravan of cars to transport the gifts, a visit from Mr. and Mrs. Claus, and even real snow for sledding! “One thing led to another, and every year it has grown to be an amazing event. So amazing that we had to give the event a name—hence, the name Magic at the Mission because to experience it seems so magical,” says Linda Rose.

She and Mark are now co-chairs of this incredible event, which celebrates its 10th anniversary this year. “We never expected any of this!” Linda Rose exclaims. “We never thought it would last to be more than a couple of years, and we never expected it to grow beyond a simple toy drive.” Every year, this event is a spectacular display of the kindness and generosity of the community, as people donate toys, volunteer their time, and create a special Christmas memory for homeless families.

“I am deeply humbled by this experience,” Linda Rose says. “I’ve learned so much and continue to be amazed, but I think my greatest lesson in all of this is that there is no greater gift than the gift of giving.”
Corey returned from combat amidst praise and honor as a highly decorated Army veteran, but these things could not make up for the horrors of war that haunted him. “The worst wounds,” Corey says, “are the ones you can’t see, the ones on the inside.” He found that only cocaine could successfully numb him.

He met his wife, Latevia, who was battling her own demons after experiencing abuse that left her without vision in one of her eyes. “Shame and anger enveloped me,” she says. She turned to drugs as a distraction from the pain.

“We lost track of time. We had no home,” Latevia remembers. One day, Corey looked at his wife and thought, “If I really love this woman, I can’t let this continue.”

The couple went to Veterans Affairs in search of housing, determined to change the way they were living. There they learned about Tustin Veterans Outpost and called the Rescue Mission’s Veterans Outreach Coordinator. “We prayed for restoration, and that’s just what we got,” Latevia says.

For Corey, it’s the structure he needed after the military. His transition back into civilian life had been halted, but with the help he has received at Tustin Veterans Outpost, he can now continue successfully. The veteran community group allows him to talk about his experiences with people who understand him and what he has been through. He has been able to release a lot of the pain he carried for so long.

For Latevia, she had to work through pain and anger at God. She has been able to accept what happened and has been freed up to move forward. The Outpost has provided her with stability and a place to call home where she could grow with God.

Both Corey and Latevia are aware of the road ahead of them, but they no longer fear it. Instead they are filled with a confidence that only the Lord can provide. “Being at the Outpost makes me want to live,” Corey says. “I don’t want to give up anymore.”
Skye was stuck in a cycle of addiction; self-harm, drinking, and marijuana use were her coping methods for the deep depression that trapped her. She repeatedly ran away from home, and her grades were suffering to the point where she wouldn’t be able to graduate high school. She had destroyed her relationship with her family.

Desperate, Skye’s mother brought her to Laurel House. But Skye was still angry and guarded. Slowly, Skye began to grow more comfortable, and she finally opened up about the root of her depression and anger: she had been sexually abused and had never spoken about it. The Laurel House team supported Skye and her family through the journey of having the perpetrator arrested.

But Skye relapsed. She drank enough alcohol to the point where she blacked out. “I looked dead,” Skye remembers. “I realized I had a problem. My thinking was a problem, and it needed to change.”

With the help of the Laurel House team, Skye began to make incredible strides in changing her negative thought patterns and self-destructive behaviors. Having house parents as an example of a healthy and happy marriage and role models for a generous and compassionate life made an immense impact on Skye.

Today, Skye has been sober for more than a year, has reunited with her family, and is a leader to the other young women at Laurel House. She is a high school graduate, an achievement she had all but given up on, and she has started college with the goal of becoming an America Sign Language interpreter.

“Laurel House has helped me grow in understanding about myself,” Skye shares. She is able to let go of her pain instead of turning to substances to fill the void. Now, she has an unshakeable peace and confidence that only Jesus Christ can provide. Rather than dislike the aspects of herself that make her different, she now cherishes them as things that make her unique, exactly the way God made her.
Jorge and Stephanie have known each other for years. They grew up in the same neighborhood, both of their families entrenched in gangs, which set both of them up for complicated, violent lives.

As adults, Jorge and Stephanie both found themselves victims of violent and abusive relationships. Drugs had become their comfort. “People had put me down so much that I stopped caring about myself. Drugs numbed me,” says Stephanie. They bonded over their brokenness. “We tried to put each other’s pieces back together,” Stephanie says. But enslaved to addiction, neither could be much help to the other. When they had nowhere else to go, they started sleeping at the neighborhood park. Every day brought new fears. “A lot of our friends were dying,” Jorge says. “We always had to have a weapon on us.”

Shortly after finding out she was pregnant, Stephanie reached her breaking point. She remembers crying in the park bathroom, thinking to herself, “I’m done with this.” Her family helped them get to Village of Hope. In contrast to the chaos of their old lives, the Village offered structure and stability. The program requires determination and obedience to rules which was a hard adjustment at first. But it proved to be just what their family needed to heal, break old habits, and change their way of life.

While in the program, Stephanie gave birth to two beautiful boys. Stephanie and Jorge are strengthening their parenting skills through classes, and rebuilding relationships with their older children. Their daughter is thriving in the Girl Scouts program, and their son enjoys studying his Bible daily and had the opportunity to attend baseball camp.

Most importantly, they have been able to replace their old, unhealthy community with a new, Christ-centered community. They are part of a church to grow in and are involved in ministry that serves at the very park they used to live at. “Being here is the best decision we have ever made,” Stephanie says. “We are so blessed that God opened this door for our family.”
At age 11, Lisa’s life was forever changed. It was the year that her drug addiction began after she was victim to a brutal sexual assault. It was also the year that she was in a horrible car accident that took responders seven hours to extract her from the vehicle. The paramedic gave her an emergency blood transfusion, using his own blood. He was unaware that he was a carrier of a virus that he transferred to Lisa. The virus attacked her pancreas, shutting it down. Her body began killing itself off by eating away at her vital organs. Over time, she became a type 1 diabetic with severe diabetic ketoacidosis attacks.

As Lisa’s addiction progressed, her health continued to plunge. She had numerous heart attacks and strokes. “I was killing myself daily,” Lisa says. She and her husband were living on the streets, without health insurance, paying out-of-pocket for over-the-counter medication that her body reacted to poorly. Something had to change.

When they arrived at the Rescue Mission, Lisa was near death. Her body wasn’t used to doing normal things like eating regularly or having nutritious food. Hurtt Family Health Clinic stepped in to provide primary care and immediate relief.

Hurtt Clinic has worked with Lisa to find medication that works best for her. The clinic is available and flexible when she needs to change doses based on the sliding scale insulin therapy that her body responds to best. With the help of the Hurtt Clinic’s nutritionist, she has learned how to nourish her body with healthy foods. Lisa has also been able to receive counseling for the first time in her life to deal with the pain of the abuse and trauma in her past.

Thanks to Hurtt Clinic and the health care they give, Lisa is alive and well. She now knows how to best care for her body. “I finally feel like a whole person. If it wasn’t for Hurtt Family Health Clinic, I wouldn’t have the opportunity to be here, to change, to meet God, any of it.”
Finding out she was pregnant with her son in her late 30s was the last thing Elizabeth had expected. But it was the push she needed to begin her difficult journey to sobriety. She knew she needed to give up the “hippie lifestyle” she had lived for years: living in a van at the beach, dodging responsibilities, and numbing herself with drugs, alcohol, and men. This was not the life to bring a baby into.

After her son was born, she tried to escape to Hawaii where a friend offered her a free place to stay. But Elizabeth was still miserable, and her drinking was out of control again. “You can have paradise, a job and a free place to live. But if the stuff inside you isn’t worked out, it doesn’t matter,” Elizabeth says.

She realized she needed more than even an island paradise could provide. She came to Orange County Rescue Mission where she was able to finally face the demons she had run away from for so long. Hope Family Housing in Buena Park provided the transitional step she needed after completing the Village of Hope program.

When Elizabeth talks about it, she gets emotional. “It is our first home together and my first home as a mother.” At Hope Family Housing, she has been confronted by the challenges of everyday life and the temptations of her old habits, but she now has the skills and coping methods to make better choices.

She is learning to juggle the challenges of being a working single mother, as well as strengthening life skills like saving, budgeting and cooking. “I love the accountability I receive from the Hope Family Housing community, mixed with the freedom to make my own choices,” she says.

She has been sober from drugs, alcohol, and toxic relationships for three years, and her relationship with her son is thriving. “My goal is to continue to break the chains of poverty, drugs, alcohol, rebellion, and violence so that my son has a chance. And I believe that job is a lifetime commitment and impossible without God.”
Keesha was overwhelmed and out of options. She and her young daughter had moved from Chicago to California to follow her fiancé who had moved here for a job. A few months after Keesha arrived, her fiancé lost his job and went back to Chicago to borrow money from family to pay the three months’ rent they owed. But then the sheriff showed up and evicted Keesha from their home.

Keesha moved to a motel, hoping her fiancé would come back to California to help her. He never came back.

Abandoned and confused, she decided to stay in California, and try to make it on her own. After another month and a half, she had used all of her savings, and she was burnt out from working three jobs. She found herself sitting in her motel room, crying. “I know I can do this, I just need a place to lay my head,” she thought. She prayed for stable housing.

It was then that she heard about House of Hope, and it was an answer to prayer. “It was such a relief,” Keesha recalls.

At House of Hope, Keesha’s case manager helped her realize she needed to learn how to balance all of her priorities. “I’m extreme, that’s how I’ve always been. But it’s hard to balance everything.” As she learned more about herself, she was able to work towards a sustainable and balanced life.

She and her daughter are closer than ever. “I’m excited to come home every day and see her,” Keesha shares. Keesha is serving in her church as a worship leader and is employed full-time as a fitness coach. Before long, Keesha and her daughter will be ready to move on from House of Hope and live independently.

Keesha feels that during the time she has spent at House of Hope, God has continued to show His purpose for her. “At House of Hope, I have really discovered who I am. It has helped me grow.”
On the last Saturday of every month, you can find John Patterson serving warm chili to the homeless residents of Costa Mesa in the parking lot of a church alongside his family, friends, and other community members.

John owns the Tustin Mazda dealership and was searching for a way for himself, his coworkers, and his family to give back to the community. But he struggled to find community service opportunities where his son could join him. A friend at the church informed him of a huge need at the end of the month for a dinner service to help the homeless in the area.

“I thought combining this event with a family serve experience would be a big win,” John says. He reached out to his friends throughout the community and the response was encouraging. “So many people came together to make this happen.”

John’s vision has now come to fruition: each month, several church communities come together to serve with the Chili Van—adults and children alike. By volunteering alongside his son, he is creating a lasting legacy by passing on his heart and skills to serve others to the next generation.

“Our mantra is to provide nourishment, but most importantly, provide a connection with each of the people we serve,” John shares. Through caring conversation shared over a bowl of warm chili, John and the other volunteers have found that many people want a fresh start. They are able to bridge the gap, providing the connection that gets people off the street and on the first step towards a changed life.

“For me, it has been very heart-warming to see the transformation of the people that have taken the risk and transitioned to the Rescue Mission,” John says. “I look forward to continuing to serve those on the streets in hopes that each connection can create changed life, one person at a time.”
Josh was living in a friend’s garage and searching online for easy ways to make money to pay for his addiction. He fell for an online scammer that sent him a fraudulent check under the guise of a secret shopper opportunity. When he tried to cash the check, Huntington Beach police immediately swarmed him and took him into custody.

Josh was arrested but could not prove his innocence. He felt he had no choice but to plead guilty. He did jail time for commercial burglary; it was the felony that led to a string of other misdemeanors once he was released.

He knew he needed help. Josh came to Orange County Rescue Mission and completed the Double R Ranch program. He came back from the Ranch transformed—God had restored his heart, changed his life, and given him hope for his future. But his criminal record severely limited his employment options.

Josh found a great job opportunity with Tustin Mazda, but he needed a clean criminal record to get the required sales license. He reached out to Trinity Law Clinic to see if they could help him clear his record.

The volunteers at Trinity Law Clinic worked with him every step of the way to make it a simple and easy process. They wrote up a proposal to the judge explaining why Josh should have his record expunged. And because Trinity was working with him, Josh was able to start working for Mazda. This enabled him to save to pay off his fines and court fees, about $1,200 in total, so he could be released from probation.

“Trinity Law Clinic gave me a chance to have my voice heard and the knowledge to not let something like this happen again,” Josh shares. Today, he is a successful Internet Manager for Tustin Mazda, an opportunity that would not have been available to him without Trinity’s assistance. “I have a great life, and I could not thank Trinity Law Clinic enough for all they have done.”
Kristen had a devastating amount of pain bottled up within her. At only 9 years old, she lost her father to suicide, leaving her feeling abandoned, lost, and unloved. As an adult, her husband of 7 years was killed suddenly in a horrible motorcycle accident. Then her mother, who was her best and closest friend, died unexpectedly from a heart attack.

“I didn’t want to live anymore, I couldn’t go on with so much pain.” At 38 years old, Kristen put a needle in her arm. Her drug addiction took everything—she lost her job, her possessions, and her children to Child Protection Services. Life seemed truly hopeless. But God had another plan for her.

She completed a 60-day drug rehab, but she knew it wouldn’t be enough. She arrived at Corona Norco Rescue Mission after leaving rehab, looking for the stability and structure the program could provide. She was assigned to work at Restoration Roasters as a barista for her volunteer work assignment.

Everything was all new to her; she had no coffee experience. “But I love coffee so I was happy to be there!” Kristen laughs.

She soaked up the new information and developed her barista skills, sharing her story with anyone who would listen. “I want people to know that they are not just buying a cup of coffee. They are giving people like me hope,” Kristen says.

Kristen loves the networking aspect of the job and the community feel of a local coffee shop. She is able to meet and work with people of all different ages and backgrounds, from young college students to successful entrepreneurs, which is an important asset and employable skill for any career she may move into.

Today, Kristen has been sober for 24 months and has been reunited with her children. She is in the final phase of her program, searching for full-time employment to support herself and her family. “God has delivered me from my pride, anger, old habits, hidden sins, addiction, and denial. It’s not easy, but it’s worth it.”
When Cameron was 17, he fractured three vertebrae in his spine as a result of a motocross injury. His doctor prescribed oxycodone which opened the door to his addiction. His mom realized he had a problem when she discovered he had used 90 pills in only fifteen days. After 6 months of abusing the prescription pills, he tried to stop, but the withdrawals were overwhelming. A friend introduced him to heroin, and his life became a revolving door of homelessness and jail stays.

“I was fed up with life. Everything was a struggle for me. There wasn’t a day that went by that I wasn’t depressed or trying to find drugs.” Too tired to go on, Cameron came to Orange County Rescue Mission. He learned about Double R Ranch and knew that was where he needed to be—far from the temptations of his old friends and destructive habits.

At first the adjustment was chaotic and frustrating. But one day, his case manager sat down with him and laid out the truth of Jesus Christ’s love and salvation. After that, everything began to click. With the distractions of the world removed, he learned to be quiet and listen to God.

Soon Cameron bonded with the Ranch’s most rebellious horse, Jill. She relied on him for everything, and tending to an animal gave him a new sense of purpose—no one had ever depended on him before.

He has now rebuilt the broken relationships with his family and even learned that his grandfather, also a former heroin addict, owned his own ranch years ago. In the last days of his grandfather’s life, Cameron was able to bond with his grandfather over their shared experiences, something he will forever cherish.

Through the Ranch program, Cameron now knows what it is like to have real friends. He has developed a strong work ethic and leadership skills that contributed to him securing the full-time employment he now has. “This program gave me a chance. I am so grateful.”
LINDA

Linda had struggled with depression and suicidal tendencies since she was young. As a result of a chaotic and traumatic childhood, she grew up feeling unwanted and unloved. She wrongly believed that she had nothing to offer and only caused trouble wherever she went.

Linda searched for love and approval, ending up in a relationship with an abusive man. She was forced to flee when she feared for her life. She was running out of money and had nowhere to go. Linda felt hopeless, drowning in pain and depression that she had no way of pulling out of without help.

As she applied to programs, she found that mental health restrictions made it difficult for her to find somewhere that would accept her. There was a waiting list for every program, and Linda ended up living in her car, waiting for something to pan out.

Then she got the call that she was accepted into Corona Norco Rescue Mission. It was there, with the help of her case managers and access to mental healthcare, that Linda found freedom from the depression that had gripped her life for so long. “Had it not been for God placing me here, I would have ended up in a mental institution,” Linda says.

Linda’s case managers shared God’s truth with her, and they showed her that Jesus Christ’s love could combat the darkness that had overtaken her life for so long. “I was able to realize that how I felt was not the truth,” Linda shares. “Jesus is the truth.”

Today, Linda says is so much stronger. She is employed full-time and she knows that when the time comes for her to move on from the Rescue Mission, she will be prepared. Her life is no longer darkness and despair; she now has a joy she had never known before.

“Because of the blessings from God through Jesus Christ, and through daily, Spirit-led biblical teachings from my case managers and other staff members, I am joyously, abundantly, and successfully living a truly beautiful life.”
“I never thought it would happen to me.” Debi never thought she was at risk of ending up living on the street, in an alley behind a laundromat. But that’s exactly where she found herself after her boyfriend of 22 years left her for another woman, selling their home, her car and all of their possessions in the process.

With no way to get to work, she was forced to leave her job. Her savings dwindled, and she had to leave the motel where she had been staying.

And that brought her to the alley behind the laundromat where she lived for almost a year. In that time, she developed a friendship with a Tustin Police Department Homeless Liaison officer. She was especially touched by his kindness and compassion—he always did what he could to find help for her.

But Debi couldn’t see a way out of this life. She fell into a serious depression and would sit on the same bench, day after day, asking herself, “What did I do that was so bad to make me end up here?”

Lack of food and poor living conditions took a massive toll on her body, and she became very ill. She was living in a tent outside the Tustin Library when she broke down and cried out to God for help. Two days later, an Orange County Rescue Mission Outreach team arrived.

Debi was so sick that she couldn’t walk, and one of the Outreach staff carried her from the tent to his car. “If he had not come, I don’t know what would have happened to me. He’s my guardian angel,” Debi says.

When she arrived at Village of Hope, she sat down on the bed and thought, “Thank God, I’m actually going to wake up tomorrow in a bed!” Today, Debi is healthy, and she can once again walk on her own. She joins the Outreach team frequently so that she can reach out to others with her story and share the hope she now has.

“Because of this place, I get my life back,” Debi says. “It’s a whole new beginning for me.”
FINANCIAL INTEGRITY is something we greatly value. We maximize every dollar to the benefit of the Least, the Last, and the Lost. This is confirmed through an Annual Independent Financial Audit and an independent review by the Evangelical Council for Financial Accountability.

**INCOME FORECAST** *(OCT 2018 TO SEPT 2019)*

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<td><strong>Total Income</strong></td>
<td><strong>$22,395,819</strong></td>
</tr>
</tbody>
</table>

**EXPENSES FORECAST** *(OCT 2018 TO SEPT 2019)*

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transportation</td>
<td>$ 156,272</td>
</tr>
<tr>
<td>Communication &amp; Information Technology</td>
<td>324,340</td>
</tr>
<tr>
<td>Food, Clothing, Volunteer &amp; Student Expenses</td>
<td>10,754,106</td>
</tr>
<tr>
<td>Insurance, Human Resources, Safety &amp; Security</td>
<td>465,152</td>
</tr>
<tr>
<td>Student Recreation, Health &amp; Childcare Services</td>
<td>130,071</td>
</tr>
<tr>
<td>Facility Maintenance, Safety &amp; Occupancy</td>
<td>701,300</td>
</tr>
<tr>
<td>Salaries, Payroll Taxes, Health Insurance</td>
<td>4,610,583</td>
</tr>
<tr>
<td>Fundraising, Communication &amp; Education</td>
<td>2,117,041</td>
</tr>
<tr>
<td>Outreach and Independent Contractors</td>
<td>505,402</td>
</tr>
<tr>
<td>Supplies &amp; Program Materials</td>
<td>533,048</td>
</tr>
<tr>
<td>Audit &amp; Financial Services</td>
<td>172,129</td>
</tr>
<tr>
<td>Utilities</td>
<td>563,605</td>
</tr>
<tr>
<td>Restoration Roasters</td>
<td>318,979</td>
</tr>
<tr>
<td>Capital Improvements</td>
<td>1,043,791</td>
</tr>
<tr>
<td><strong>Total Expense</strong></td>
<td><strong>$22,395,819</strong></td>
</tr>
</tbody>
</table>
INCOME BUDGET

The FY 2019 operational cash income is forecasted at $12,039,819, which is an increase of 3%. The FY 2019 non-monetary income is $10,356,000, which represents labor and material donations. This accounts for a FY 2019 total income forecast of $22,395,819.

EXPENSE BUDGET

The FY 2019 operational cash expense is budgeted at $10,996,028, with an additional $1,043,791 budgeted for capital improvements. The FY 2019 non-monetary expense is $10,356,000. This accounts for a FY 2019 total expense budget of $22,395,819.

USE OF DONATIONS

We continue to keep our commitment to maximizing every donated dollar for the benefit of the Least, the Last and the Lost. This commitment means that over the past year, an average of 83 cents of your donated dollar goes directly to help the homeless and six cents goes towards administration, with 11 cents going to communication and fund raising. These functional expenses are reported each year by our independent auditor. The nationally known charity watchdog, “Charity Navigator,” reports that the national average of cents on the dollar that goes toward direct program expenses is 81 cents on the dollar.
TOGETHER WE CAN MAKE A REAL IMPACT
Residents, business leaders and government policymakers increasingly agree that escalating homelessness throughout Orange County is a rapidly emerging, complex issue requiring immediate action based on informed strategies.

Throughout this Fiscal Year 2019 Annual Report, homeless individuals and families share their stories of extreme brokenness that has left them without a home, exhausted, hungry and afraid.

As homelessness stems from a myriad of causes, so too, solutions must be strategic, effective and long-ranging. We recognize that full restoration is possible only through faith in our Savior Jesus Christ, who fills us with the courage, determination and energy necessary to overcome brokenness, restore our bodies and souls, and succeed against homelessness.

These journeys to restoration are made possible by your prayers, inspiration and support. Together we pray that our long, mutual journey fueled by faith continues in 2019. We work together to overcome extreme brokenness. And we continue our shared commitment to ending homelessness one life at a time.

CONTACT US
For more information, to volunteer, to make a donation, or to request a tour, please call 714.247.4300 or visit RescueMission.org.

IF YOU HAVE A NEED FOR HOMELESS SERVICES, CALL 714.247.4379.

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